

October 3, 2014

Subject: Discontinuation of support for all Thermo Scientific C-Series Gas Analyzers

Dear Customer,

We wish to remind you of the pending discontinuation of support for **all** Thermo Scientific C-Series Gas Analyzers effective August 1, 2015.

While your instrument has served you well for many years, it is becoming increasingly costly and difficult to repair. This is due in large part to the fact that our vendors no longer manufacture many of the replacement parts necessary to service your instrument. Because of this difficulty in obtaining quality parts, Thermo Fisher Scientific has set a critical product lifecycle date for your Thermo Scientific C-Series Gas Analyzers.

Thermo Fisher Scientific stands behind its Gas Analyzer product portfolio, and we intend to provide service, parts support and accessories for affected models, based on availability until August 1, 2015. The discontinuation of these previous-generation products is part of our portfolio management process aimed at providing customers with our latest technology and the best solutions to meet their measurement needs.

Last Date for Service Support, Spare Parts and Consumables: August 1, 2015

Products Impacted: 15C, 17C, 41C, 41C-HL, 42C-TL, 42C, 42C-D, 42C-LS, 42C-HL, 42C-Y, 43C-TL, 43C-TLE, 43C, 43C-HL, 45C, 46C, 46C-HL, 48C-TL, 48C-TLE, 48C, 48C-HL, 49C, 49C-PS, 51C-LT, 51C-HT, 55C, 146C, 450C-TL & 450C.

We look forward to the continuing opportunity to serve our Gas Analyzer customers with our iSeries analyzers, and toward assisting them through the C-Series product transition.

Sincerely,

Jacob Thekkethala
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